

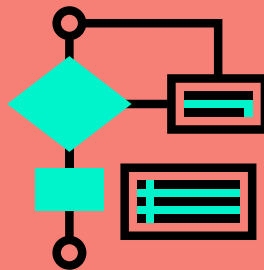
Hansei  
(reflection)

# 5 CONTINUOUS IMPROVEMENT CONCEPTS

## TO HELP RESTART YOUR BUSINESS



5 Whys



Process/Value  
Stream Mapping

Voice of the  
Customer



[www.learningtolean.training](http://www.learningtolean.training)  
[learn2leannow@gmail.com](mailto:learn2leannow@gmail.com)  
920-810-5775



Plan-Do-Check-  
Act (PDCA)

